

EMWD: A leader in workplace safety

EMWD is proud to be a nationally-recognized leader in workplace safety.

In August, EMWD again earned Cal/OSHA Voluntary Protection Plan STAR status, which recognizes employers that go beyond typical standards for workplace safety and successfully implement best-practices to protect employees, contractors and the public.

EMWD has continually held STAR status since 1999 and is the only public agency in

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California to hold that distinction. The certification is good for three years and EMWD earned separate accreditations for its water, wastewater/recycled water, and administrative divisions.

When it was first certified in 1999, EMWD was the only water or wastewater agency in the nation to earn a state-recognized STAR status.

EMWD was required to go through an extensive safety audit by Cal/OSHA inspectors as part of its recertification process. Those inspectors visited EMWD facilities in early 2020, interviewed staff throughout the agency, and worked with EMWD to fully analyze safety practices throughout the organization.

All EMWD employees go through extensive safety training and contractors are held to the same standards. EMWD's commitment to a holistic safety culture benefits ratepayers by minimizing insurance claims, providing a more productive workforce and reducing costs.

For more information on EMWD's safety programs and to view a video, please visit www.emwd.org.

Coming Soon: Expanded Online Services

In the coming year, EMWD customers will have additional features available to them through their My Account customer portal on www.emwd.org/MyAccount

Among the exciting new features to debut in 2021 will be the ability to track current water use against a forecasted budget; starting, stopping and transferring service; and much more.

EMWD is looking forward to its expanded online customer service options in 2021, providing you with new ways to manage your account.



EMWD Recognized as Progressive Agency

EMWD was recently recognized as a forward thinking utility for its efforts to promote the expansion of its recycled water system.

EMWD was one of 65 agencies nationwide selected as a Utility of the Future Today by the National Association of Clean Water Agencies, the Water Environment Federation, the Water Research Foundation and the WateReuse Association.

EMWD's award application highlighted its nationally-acclaimed Recycled Water Accelerated Retrofit Program, which assists customers — including other public agencies — retrofit potable water landscape areas to recycled water. The program has resulted in enough potable water savings to provide for thousands of residential homes each year.



EMWD REPORTS

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P.O. Box 8300
Perris, CA 92572-8300
www.emwd.org

"EMWD Reports" is designed to keep EMWD's customers and the public informed of matters affecting them. It is published every other month.

EMWD Main Phone Number:
951.928.3777

EMWD Customer Service:
800.426.3693

Job Hotline: ext. 3300

Conservation Hotline: ext. 3322

Water Quality: ext. 3327

Systems Outages, Trouble Calls:
ext. 6265 or 800.698.0400

Public and Governmental Affairs:
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EMWD Hosts State of the District

EMWD's commitment to ensuring safe and reliable services for future generations is the focus of its 2020 State of the District event.

The virtual event will be available on EMWD's website on and after November 18, 2020. EMWD has previously hosted the event in-person but will be hosting online this year in order to promote public health and also ensure the program is available to all its customers.

This was a banner year for many EMWD programs that will provide for future generations. EMWD is nearing completion of its Perris II Desalination Facility and its Mountain Avenue West Groundwater Replenishment Facility in San Jacinto. EMWD also received a \$44.9 million funding commitment from the State Water Resources Control Board for its Perris North Groundwater Program.

To view the State of the District on or after November 18, please visit www.emwd.org.